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Casino Responsibilities

Quoting Slot Tech Magazine (January 2016), "Whether your casino has 500 or 5000 slot machines, a good preventative maintenance plan can make or break your slot floor."

This is quite true. One must never overlook or shirk slot machine maintenance. A simple cleaning on a weekly basis will prevent many major breakdowns later on. Slot maintenance must not be a low priority for the casino. California Antique Slots, Inc. cannot stress this phase of slot machine maintenance enough. It will aid us later when we make a call to your casino. We can quickly any eliminate any possible electrical and operational problems due to dirt/dust.

And those are exquisite problems for any electronic computer-programmed device. Caked-on tar from cigarettes (third hand smoke, by the way!), hairs, dust, dirt, oils from hands, foreign coins, paper bills with folds and rips, tears and chaff from thermographic paper, electrical shorts, high humidity, and arcing are but a few of the problems caused by the patrons and ever-changing atmosphere of any casino.

If the inside of a machine could be made to resemble the fastidiously-kept sparkling outside body for cleanliness, your casino will have helped enormously to eliminate many of the problems we detect during our phases of slot machine checks.

Define the goals of slot maintenance. Look at your staffing. What direction do you wish to go with such a program? How can you develop a consistent routine for everyone on the floor? Can there be a dedicated crew to only slot maintenance?

This first phase of the three phases of slot machine care is <u>maintenance</u> (the other two are <u>electrical</u> and <u>operational</u>.) Maintenance is the most important in our opinion. It will be of great help for our company when we know the machines have been cared for and cleaned on a regular basis. We can then focus on the electrical and operational aspects of the machine in question with relative ease. This we respectfully ask of you and your casino. In addition, ask yourself these <u>questions</u> regarding safety on your slot floor. Proper safety procedures and good attitudes toward safe practices and operations cannot be stressed enough.

It is up to all concerned at a casino to create and contribute their input to make a coherent, doable plan all will support and adhere to. Your product must be flawless for visitors, clients, patrons, employees, supervisors, management, and finally, inspectors. Please let us know how we may help. Tom Baker - California Antique Slots, Inc.