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Bally Troubleshooting Quick Guide

Power failure

Power failure to the line cord Defective line cord Loose power line fuse Blown power line fuse Safety timer switch open (neon lamp on) Defective lamps 6 volt fuse blown Defective connectors/wires between cabinet and door 50 volt fuse blown

Coins not accepted

Verify 50 volt power Coin lockout coil defective Dashpot switch open (pull dashpot arm forward) Reel mechanism switch adjustments Coin acceptor dirty or needs adjusting Defective coin switch Refer to schematic for intermediate circuitry Missing or wrong coin shim in coin switch area

Coins accepted, but handle will not release

Listen for coin relay being un-latched Dashpot switch open (pull dashpot arm forward) Reel mechanism switch adjustments Handle release switches Payout relay Coin switch adjustment Handle release coil Refer to schematic for intermediate circuitry Dashpot switch worn through the insulated pin that touches the sides of the dashpot switch Pull back handle-release pawl with left forefinger; pull handle at same time to release/spin reels

Feature unit will not advance

Check the first coin reset feature unit Feature step-up unit is dirty or sluggish Feature step-up relay making poor contact (check gap) Handle release switch making poor contact (check gap) Refer to schematic for intermediate circuitry

Slot machine accepts too many coins

Coin lockout coil is sluggish Coin lockout coil is permanently magnetized Feature unit open at Nth step not opening Feature unit has not stepped once for each coin played

"Winner Paid" lamp remains on

Verify that hopper payout unit zero switch is making contact Hopper payout unit zero switch is defective (bumper is worn or sticking)

If payout unit is resetting, then lamp circuit is bad Bottom relay directly behind hopper is dirty/sticking (check gap)

Coins jam in hopper

Check knife adjustment Check pivot arm roller adjustment Coins are laying flat between hopper scoop and disc (not being agitated) Replace rubber agitator (3, 4, 5 or 6-pointed, watch screw removal!) Wrong-sized coins (check for stray tokens) Override solenoid defective Override coin kicker not adjusted properly

No payout on winning combinations

Payout unit wiper has not been reset Check zero switch and bumper Hopper motor is inoperative Payout unit wiper adjustment Reel mechanism wiper arm adjustment Payout unit disc alignment Payout relay deenergized Payout relay circuit open (see schematic) Loose or contaminated plugs and sockets

Incorrect payout (overpay)

Payout unit is not being reset zero, but to the zero **minus** step Improper payout unit wiper arm adjustment Payout unit step-up arm adjustment Improper payout disc alignment Too **little** tension of the payout unit torsion spring Too much lubrication on the payout unit disc Short in the payout circuit (see schematic) Pivot roller arm adjustment Open in the payout step-up circuit Override coin kicker not adjusted properly

Incorrect payout (underpay)

Payout unit is not being reset to zero, but to the **first** step Improper payout unit wiper arm adjustment Payout unit step-up arm adjustment Improper payout disc alignment Too **much** tension of the payout unit torsion spring Payout unit disc is dirty, loose or sluggish Loose, dirty or improperly adjusted payout wiper(s)

Slot machine shuts off during a payout

Ratchet cam switch adjustment Timer motor circuit (red light is on) Improper adjustment of the timer cam Intermittent short may be causing the 110 volt fuse to blow

Relays buzz or chatter

Check distances (NO: 1/32 inch; NC: 1/64 inch when open) Clean relays with white paper soaked in contact cleaner Adjust static blade (ONLY!) for proper distance

Step-up unit(s)

Manually reset unit Rotate wiper assembly (should turn freely) May be dirty with grease or oil (clean thoroughly) May have too much tension on the wipers (adjust torsion spring)